

## Domestic abuse support in the West Midlands during COVID-19



### Coronavirus and Domestic Abuse Support

We know that this is a difficult and challenging time for everyone – but particularly so for adults and children living with domestic abuse and the professionals working hard to support them.

Avoiding public spaces and working remotely can help to reduce the spread of COVID-19, but for many survivors, staying home may not feel the safest option.

We know that any external factors that add stress and financial strain can negatively impact survivors and create circumstances where their safety is further compromised. As always, **if you or someone else is in immediate danger please call 999 and ask for the police.**

If you or someone you know are experiencing domestic abuse during the coronavirus outbreak, local and national organisations want you to know: **You are not alone, and help is still available.**

This leaflet provides details of key contacts providing support across the West Midlands as well as some key regional and national helplines available during the coronavirus outbreak.

**Remember, in an emergency always call 999**

[West Midlands Police](#)

### [Birmingham:](#)

Birmingham & Solihull Women's Aid  
0808 800 0028

[www.bswaid.org](http://www.bswaid.org)

Birmingham Housing Options Hub:  
0808 169 9604

Birmingham Council Housing  
0121 303 7410 or 0121 303 2296/4806

<https://www.birmingham.gov.uk>

### Adult Social Care

0121 303 1234 or 0121 675 4806

[Adults](#)

### Children's Social Care

0121 303 1888 or 0121 675 4806

[Childrens](#)

### [Coventry](#)

safetotalk helpline: 0800 111 4998

### Coventry Haven

02476 444 077

<https://www.coventryhaven.co.uk/>

### Coventry Council Housing

Housing Options 02476 834 025.

[Homelessness](#)

### Adult Social Care

Telephone: 024 7683 3003

[Adults](#)

### Children's Social Care

024 7678 8555 or out of hours: 024 7683 2222.

[Children's](#)

**Dudley:**  
SPOC: 01384 455411

**Black Country Women's Aid**  
0121 553 0090  
[www.blackcountrywomensaid.co.uk](http://www.blackcountrywomensaid.co.uk)

**Dudley Council Housing**  
0300 555 2345 or email  
[dutytorefer@dudley.gov.uk](mailto:dutytorefer@dudley.gov.uk)

**Adult Social Care**  
0300 555 0055  
[Adults](#)

**Children's Social Care**  
0300 555 0050  
[Children's](#)  
Out of hours adults & children) 0300 555 8574

**Sandwell:**  
**Black Country Women's Aid**  
0121 553 0090  
[www.blackcountrywomensaid.co.uk](http://www.blackcountrywomensaid.co.uk)

**Sandwell Council Housing Solutions**  
0121 368 1166 or 0121 569 6883  
[Housing](#)

**Adult Social Care**  
0121 569 2266  
Out of hours: 0121 569 2355.  
[Adults](#)

**Sandwell Children's Trust**  
0121 569 3100  
[Children's](#)

**Solihull**  
**Birmingham & Solihull Women's Aid**

0808 800 0028  
Email: [info@bswaid.org](mailto:info@bswaid.org)  
[www.bswaid.org](http://www.bswaid.org)

**Adult Social Care**  
0121 704 8007 or 0121 605 6060

**Children's Social Care**  
0121 788 4333 or out of hours 0121  
605 6060

**Solihull Council Housing**  
**Housing Options – Homeless Services**  
0121 717 1515  
Text: 07781 474 722  
Email:  
[info@solihullcommunityhousing.org.uk](mailto:info@solihullcommunityhousing.org.uk)

**Walsall:**  
**Black Country Women's Aid**  
01922 649569  
[www.blackcountrywomensaid.co.uk](http://www.blackcountrywomensaid.co.uk)

**Walsall Council Housing**  
01922 652250  
**Adult Social Care**  
0300 555 2922.  
[Adults](#)

**Children's Social Care**  
0300 555 2866

**Wolverhampton:**  
**The Haven Wolverhampton**  
08000 194 400  
[Online chat](#) (Mon–Fri 9am- 5pm)  
E-mail: [info@havenrefuge.org.uk](mailto:info@havenrefuge.org.uk)

**St Georges Hub for support for male victims**  
01902 421904

**Wolverhampton Council Housing**  
**Housing Options - Homeless Services**  
01902 554747  
[Homelessness](#)

**Adult Social Care**  
Telephone:01902 551199  
[Adult Social Care](#)

**Children's Social Care**  
01902 555392

**Regional/National Helplines**  
**West Midlands Forced Marriage**  
24hr helpline **0800 953 9777**

**National Domestic Violence Helpline**  
[www.nationaldomesticviolencehelpline.org.uk](http://www.nationaldomesticviolencehelpline.org.uk)  
24hr helpline **0808 2000 247**

**National LGBT+ domestic abuse helpline**  
**0800 999 5428**

**Rape Crisis England and Wales**  
**0808 802 9999**

**Men's Advice Line 0808 801 0327**

**Victim Support 0300 303 1977**  
[www.victimsupport.org/westmidlands](http://www.victimsupport.org/westmidlands)

**Respect helpline (for anyone worried about their own behaviour) 0808 802 0231**

**Useful Apps /info for victims**  
[Hollie Guard](#)  
[Bright Sky](#)  
[Advice on Domestic Abuse & COVID 19 - Safelives](#)