

On the 12th May 2021 as part of a VRU Data Workshop event, Teigan Whiffing (Intelligence Analyst) from Lancashire's violence reduction network (LVRN) presented her experience of working across multi-agencies, combining data, to identify at risk young people and their families. The intention of this project was to utilise the lead professional framework in engaging with families who in many cases had fallen through the systematic gaps of lack of multi-agency communication and offer them the support that they need and deserve.

LVRN

LVRN are working to shift the mindset towards **early intervention & prevention** to facilitate a culture change and embed new approaches to supporting Lancashire communities.

The LVRN strategic needs assessment identified **several main causes/ drivers for serious violence** in Lancashire:

- A challenging experience of education, training and employment
- Difficulties within families and their communities
- Financial, employment and food insecurity
- Substance/ alcohol misuse within the home

This highlighted the need for taking a **multi-agency approach** to tackle serious violence.

Claremont Project

Specialised place-based initiative that uses a multi-agency data overlaying process to identify the most **at-risk young people and families** in the area.

By taking a **multi-agency approach** we have been able to provide a holistic and trauma-informed offer of support to these families and young people.

The project has **identified over 50 families** for a variety of vulnerabilities and needs, the majority of which are not in receipt of any service, but have since engaged with the project and are presenting positive outcomes for themselves and their families.

We have secured a centre within the ward to be run by the community, and for the community, ensuring the project is sustainable for the years ahead.

Your experience of multi-agency data sharing

Limitations, successes, tips, ideas, questions...

The screenshot shows a Jamboard with the following content:

- LANCASHIRE VIOLENCE REDUCTION NETWORK** logo with a red 'X' and green checkmark icon. Text: "copy and paste icons to 'agree' or 'disagree' with other comments".
- IG felt insurmountable** (Yellow note with green checkmark).
- Lots of myths and misunderstandings about legal position.** (Orange note with green checkmarks).
- Different partners having different capacity means a large (multi-partner) project may be halted or slowed** (Pink note with red 'X').
- different agencies sharing data in different formats - trying to get data in formats that are comparable** (Yellow note with green checkmarks).
- Lots of useful information (especially about risk / protective factors) held as freetext, not as codable, searchable information.** (Blue note with green checkmark).
- quite reliant on individuals sharing info as opposed to agreed process about what/when to share; which can lead to variability** (Yellow note with green checkmark).
- agencies having different levels of capabilities to share data (ie some agencies have employees that deal with these queries, others have a receptionist trying to process your request)** (Blue note with green checkmark).
- Struggle getting other agencies to be open to sharing data with us** (Blue note with green checkmark).
- Have you had any assessment on the success of the project?** (Yellow note with green checkmark).
- Lack of Resources** (Yellow note with green checkmark).
- different views on what is personal data!** (Blue note with green checkmarks).
- Shifting the view of "presumption not to share", to a "presumption to share"** (Orange note with green checkmark).
- Capacity of IG leads / DPOs to support.** (Orange note with green checkmark).
- Long-term arrangements for data storage if short-term funding.** (Orange note with green checkmark).
- Different Information Governance teams appear to have different views on what meets legal requirements for sharing** (Blue note with green checkmarks).
- Need to be realistic about what level of data is available for sharing. It doesn't have to be the ideal dataset to be useful!** (Blue note with green checkmarks).

Screenshot of the Jamboard produced during the workshop around others experiences of multi-agency data sharing.

For more information, please get in touch with Teigan Whiffing (teigan.whiffing@lancashire.police.uk) – she will be able to answer any questions and queries you may have.